

Hotel Regulations

Guests staying at Osaka Marriott Miyako Hotel are requested to please abide by the following regulations as required by Article 10 of the Terms and Conditions of Accommodation:

(Safety of Guests and Use of Public Spaces)

1. Please refrain from using your room for purposes other than lodging.
2. Please do not use guest rooms for business activities or private parties, as offices or for any purposes other than accommodation use, without the consent of the hotel.
3. Guests are not permitted to smoke in bed, in any place where fire may easily start or in non-smoking areas.
4. The doors of guest rooms lock automatically. Please make sure to take your card key with you when leaving your room. If you lose your key, please contact our Front Desk located on the 19th floor.
5. Guests are not permitted to use electrical appliances for heating or cooking, or to use flammable items in the guest room.
6. Please avoid inconveniencing other Hotel Guests by making loud noises by shouting, singing or other such noisy activities.
7. Please do not wear nightwear or indoor slippers outside the guest rooms.
8. Guests are not permitted to bring the following into the Hotel:
 - (a) animals or birds of any kind
(Excluding guide dogs, hearing assistance dogs and service dogs);
 - (b) items with strong unpleasant odors;
 - (c) extraordinarily large quantities of goods;
 - (d) combustible or flammable materials such as gunpowder or volatile oil;
 - (e) guns, swords or other possessions which are not permitted by the laws and regulations of Japan, or controlled substances such as stimulants or other drugs
9. Guests are not permitted to conduct any act which is in contravention of the laws and regulations of Japan or which may corrupt public morals in the Hotel.
10. Visitors are not permitted to enter guest rooms without permission. Visitors permitted to enter guest rooms are not permitted to use equipment or goods in the guest room.
11. People other than registered guests are strictly prohibited from staying in the guest room. In case the number of Guests is changed after registration, make sure to contact the Front Desk.
12. Guests are not permitted to use the Hotel facilities as an office.
13. Guests are not permitted to take out or change the existing conditions of any equipment or goods in the Hotel.
14. Guests are not permitted to distribute advertising to other Guests in the Hotel or invite them to join a group.
15. Guests are not permitted to leave their belongings in any location in the Hotel other than guest rooms.
16. Guests are not permitted to use food delivery services from outside the Hotel.

(Schedule Changes and Payment)

17. When a guest wishes to prolong his/her registered departure date, prior notice should be given to the Front Desk. If an extension of stay is available, settlement of the past due account shall follow.

18. Please be aware that the Hotel may request a predetermined deposit amount (an advance payment) when guests arrive.

(Valuables)

19. Guests are requested to keep their valuables in the safety box in their guest room or leave them in the safe-deposit box at the Front Desk. We do not assume any liability for the loss, theft of or damage to valuables of Guests in the Hotel, including guest rooms.

(Lost property)

20. We will keep laundry left with us and lost property for up to three (3) months from checkout unless we receive any special instructions.